

Terms & Conditions

Effective Date: July 28, 2026

Welcome to **InfraDesk**. By accessing or using our website, platform, or services, you agree to these Terms & Conditions.

1. Acceptance of Terms

Your use of InfraDesk constitutes acceptance of these Terms.

2. Services

InfraDesk provides IT Service Management (ITSM) software and related services. We may modify or discontinue features at any time.

3. User Accounts

You are responsible for maintaining the confidentiality of your account credentials and all activities under your account.

4. Acceptable Use

You agree not to misuse the platform, interfere with its operation, upload malicious content, or violate applicable laws.

5. Payments and Subscriptions

Paid plans are billed according to the selected subscription. Fees are non-refundable except as stated in our Refund Policy.

6. Intellectual Property

All software, content, trademarks, and materials are owned by InfraDesk or its licensors and are protected by applicable intellectual property laws.

7. Limitation of Liability

To the maximum extent permitted by law, InfraDesk shall not be liable for indirect, incidental, special, or consequential damages arising from use of the services.

8. Disclaimer

The services are provided on an "as is" and "as available" basis without warranties of any kind, except where required by law.

9. Termination

We may suspend or terminate accounts that violate these Terms or misuse the platform.

10. Governing Law

These Terms shall be governed by the applicable laws specified by InfraDesk in its customer agreements or as required by law.

11. Changes to These Terms

We may update these Terms from time to time. Continued use of the services after changes become effective constitutes acceptance of the updated Terms.

12. Contact

For questions regarding these Terms & Conditions, please contact InfraDesk using the contact information provided on our website.